

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for FL-506 - Tallahassee/Leon County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2020 DATA: If you provided revised FY2020 data, the original FY2020 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	2724	2499	2070	128	98	105	7	32	41	58	17
1.2 Persons in ES, SH, and TH	2835	2516	2180	138	130	144	14	37	44	65	21

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2294	2660	2308	318	401	463	62	91	129	182	53
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2430	2693	2413	321	402	466	64	98	131	183	52

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	63	53	13	18	34%	1	4	8%	4	2	4%	24	45%
Exit was from ES	565	715	140	167	23%	44	55	8%	38	46	6%	268	37%
Exit was from TH	19	58	0	8	14%	0	3	5%	2	3	5%	14	24%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	348	128	18	6	5%	17	2	2%	15	5	4%	13	10%
TOTAL Returns to Homelessness	995	954	171	199	21%	62	64	7%	59	56	6%	319	33%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	966	805	-161
Emergency Shelter Total	593	551	-42
Safe Haven Total	0	0	0
Transitional Housing Total	282	145	-137
Total Sheltered Count	875	696	-179
Unsheltered Count	91	109	18

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	2857	2960	2334	-626
Emergency Shelter Total	2733	2842	2220	-622
Safe Haven Total	0	0	0	0
Transitional Housing Total	161	153	127	-26

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	97	101	99	-2
Number of adults with increased earned income	10	11	8	-3
Percentage of adults who increased earned income	10%	11%	8%	-3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	97	101	99	-2
Number of adults with increased non-employment cash income	63	64	63	-1
Percentage of adults who increased non-employment cash income	65%	63%	64%	1%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	97	101	99	-2
Number of adults with increased total income	70	71	69	-2
Percentage of adults who increased total income	72%	70%	70%	0%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	22	23	28	5
Number of adults who exited with increased earned income	1	1	1	0
Percentage of adults who increased earned income	5%	4%	4%	0%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	22	23	28	5
Number of adults who exited with increased non-employment cash income	14	15	17	2
Percentage of adults who increased non-employment cash income	64%	65%	61%	-4%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	22	23	28	5
Number of adults who exited with increased total income	15	16	18	2
Percentage of adults who increased total income	68%	70%	64%	-6%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	2784	2782	2166	-616
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1100	1101	988	-113
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1684	1681	1178	-503

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3023	3015	2473	-542
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1177	1146	1090	-56
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1846	1869	1383	-486

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	540	546	195	-351
Of persons above, those who exited to temporary & some institutional destinations	303	305	123	-182
Of the persons above, those who exited to permanent housing destinations	122	125	35	-90
% Successful exits	79%	79%	81%	2%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2233	2420	1954	-466
Of the persons above, those who exited to permanent housing destinations	676	736	641	-95
% Successful exits	30%	30%	33%	3%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	360	333	212	-121
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	353	324	205	-119
% Successful exits/retention	98%	97%	97%	0%

FY2020 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	423	421	407	407	264	111	295	137	641	682	659	683	42	23	10	106				
2. Number of HMIS Beds	423	421	407	407	103	79	80	80	590	631	579	633	0	20	10	106				
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00	100.00	39.02	71.17	27.12	58.39	92.04	92.52	87.86	92.68	0.00	86.96	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3311	3240	3251	2400	258	193	157	127	466	500	448	241	483	458	337	463	297	304	712	484
5. Total Leavers (HMIS)	2756	2687	2644	1955	188	116	97	75	107	118	45	33	394	359	261	338	27	221	587	306
6. Destination of Don't Know, Refused, or Missing (HMIS)	1976	1705	1788	1020	12	7	6	0	25	20	6	2	16	21	17	17	26	65	3	62
7. Destination Error Rate (%)	71.70	63.45	67.62	52.17	6.38	6.03	6.19	0.00	23.36	16.95	13.33	6.06	4.06	5.85	6.51	5.03	96.30	29.41	0.51	20.26