

## 2021-2025 BBCOC STRATEGIC PLAN

This plan covers the time between 1.1.21 through 12.31.25 and identifies objectives, goals and actions to be taken to create a more efficient and responsive Homelessness System of Care.

BBCoC conducts regular assessment of needs and gaps in the homeless service system utilizing data collected through the HMIS, 211, County School Systems, System Performance Data, Coordinated Assessment Data, Built for Zero Individuals, Families and Youth Score Cards, consumer surveys, agency surveys and staff interviews as well as proposals for funding.

Through 2020 we were able to conduct more frequent meetings among service providers and members discussing gaps in services, needs and resources to address the gaps as it relates to system capacity and responding to Covid-19. Over 2020 the CoC prioritized data quality to ensure system performance and coordinated entry data were as accurate and as comprehensive as possible.

Culminating all the feedback, dialog and data over the past 3 years that was brought for review under the BBCoC Needs Assessment and Planning Committee has lead to the updating of the [2021-2025 Homelessness Assistance Plan](#) (HAP), which is available for review and feedback through July 15, 2021.

### GOAL HIGHLIGHTS

BBCoC is now presenting the HAP to each community within its coverage area to seek feedback and commitment to the creation of annual action plans to achieve all goals identified in the HAP by the end of 2025. Some of the Major Goals to be accomplished by the end of 2025 include;

- Reaching functional zero for veterans experiencing homelessness
- Reaching functional zero for those experiencing chronic homelessness
- Ensure no families with minor children experience unsheltered homelessness
- Develop a Coordinated Community Plan to prevent and end youth homelessness
- Increase permanent housing options for people with zero to extremely low income
- Increase permanent housing options for those with criminal and poor or no credit histories
- Increase and diversify funding dedicated to Permanent Supportive Housing

### SERVICE GAPS

Major service gaps have been identified as follows;

1. No resources for homeless minors who are pregnant and/or parenting.
2. Very limited resources for individuals experiencing homelessness with sexual offences.
3. No emergency shelter resources for individuals with pets.
4. Inadequate federal, state and local recurring funding for homeless service programs
5. Inadequate Medium Term Supportive Housing and Transitional Housing for youth, families and those with substance use disorders.
6. Inadequate access to transportation, especially in rural counties and unincorporated Leon County.
7. Inadequate recurring coverage and resources dedicated to conducting and managing the Coordinated Assessment Process and helping households navigate swiftly through the homeless system of care to permanent housing.

## OBJECTIVES

### **Objective 1: Collaboratively Build a Homelessness System of Care that fully serves the BBCoC 8 county region including Gadsden, Leon, Wakulla, Jefferson, Liberty, Franklin, Madison and Taylor Counties**

- a. Increase capacity and strengthen use of Coordinated Assessments and Coordinated Entry and Referral System.
- b. Expand the use of the Homeless Management Information System to more adequately collect all service data and generate data trends that inform allocation of resources.
- c. Provide an annual homelessness status update report to each county commission in the CoC coverage area
- d. Align Federal, State and Local funding of homelessness services to ensure the metrics and measurements used to evaluate project success are in line with BBCoC established metrics allowing us to measure progress and impact of investments towards reducing homelessness.

### **Objective 2: Ensure there is a menu of Homelessness Prevention, Diversion and Homelessness Interventions and Housing Programs available to promote client choice.**

- a. Increase Capacity and Strengthen Homelessness Prevention and Diversion Practices
- b. Expand Street Outreach Programs
- c. Identify funding sources for Emergency Shelter Operations with Housing Focused Case Management
- d. Expand Rapid Rehousing Programs and Providers
- e. Expand Permanent Supportive Housing Programs and Providers
- f. Expand use of Public Housing Authority vouchers with a homelessness preference

### **Objective 3: Sustain an End to Homelessness**

- a. Facilitate an Action Plan to end Veteran Homelessness by 12/31/2024 as defined by the Functional Zero definition through the national Built for Zero Initiative
- b. Facilitate an Action Plan to end Chronic Homelessness by 12/31/2025 as defined by the Functional Zero definition through the national Built for Zero Initiative
- c. Create a Coordinated Community Plan to Prevent and End Youth Homelessness by 12/31/23
- d. Create a Coordinated Community Plan to Prevent and End Unsheltered Homelessness by 12/31/25

### **Objective 4: Create and Promote Pathways to Permanent Subsidized Housing**

- a. Increase units of permanent housing by 300 units for individuals and couples with no minor children who receive \$750 per month in income or less and have chronic homelessness histories.
- b. Promote use of local ordinance and inclusionary housing regulations mandating new residential developments dedicate a minimum of 10% of newly developed units be dedicated to those exiting homelessness for which they would pay no more than 30% of their monthly income to maintain a permanent lease.
- c. Increase funding dedicated to operations of permanent supportive housing programs to ensure participants do not reenter homelessness.
- d. Increase permanent housing appropriate for families with minor children with extremely low income and histories of homelessness by 500 units.
- e. Increase access to section 8 housing vouchers for families with minor children and encourage use of homeless priority among PHAs.
- f. Expand function of Landlord Liaison Initiatives to include engaging landlords and incentivizing those willing to housing Sexual Offenders and those with Felonies in background as well as those with no or low credit.

## DESIRED OUTCOMES

As identified in the [2021-2025 Homelessness Assistance Plan](#), as a system we want to improve upon and maintain the following outcomes related to system performance;

### **Sys PM 1 - DECREASE the overall average and median length of time a person remains homeless**

Target 2021: Average less than 144 nights, Median less than 65 nights

Ultimate Goal by 2025: Average is 30 nights or less

### **SysPM2 - DECREASE returns to homelessness**

Target 2021: Returns to homelessness with in .....6 months less that 21%  
.....2 years, less than 33%

Ultimate Goal by 2025: Returns in 2 years, less than 20%

### **Sys PM 3 - DECREASE number of homeless persons in annual and PIT count**

Target: PIT Count is less than 900, Annual Count is less than 2900

### **Sys PM 4 - INCREASE or maintain income for persons in housing programs**

Target: Increase income for more than 60% system stayers

Increase income for more than 30% system leavers

### **Sys PM 5 - DECREASE instances of 1st time homelessness**

Target: first time homeless count is less than 1500

### **Sys PM 7 - INCREASE permanent housing placements from Outreach, ES, TH, PH-RRH programs and retention of permanent housing**

Target: Increase placements to permanent housing from outreach to be greater than 65% of outreach exits

Increase placements to permanent housing from ES, SH, TH and PH- RRH to be greater than 30%

Ultimate Goal by 2025: Increase placements to permanent housing from ES, SH, TH and PH-RRH to be greater than 60%

Increase rate of retention of permanent housing to be greater than 95%

## ADDITIONAL MEASURABLE OUTCOMES TO BE CONSIDERED

- At least 90% of veterans with homelessness prevention financial assistance will remain in permanent housing for at least 6 months following assistance.
- At least 85% of the veterans receiving rapid re-housing assistance will remain in permanent housing for at least 6 months following assistance.
- At least 85% of the families receiving rapid re-housing assistance remain in permanent housing for at least 6 months following receipt of last rental payment or case management assistance.

## ADDITIONAL COMPONENTS OF THE STRATEGIC PLAN TO BE DEVELOPED

- 2021 Action Plan
- 2022 Action Plan
- 2023 Action Plan
- 2024 Action Plan
- 2025 Action Plan
- Action Plan to End Veteran Homelessness by 12/31/2024
- Action Plan to End Chronic Homelessness by 12/31/2025
- Coordinated Community Plan to End Youth Homelessness
- Coordinated community Plan to End Unsheltered Homelessness